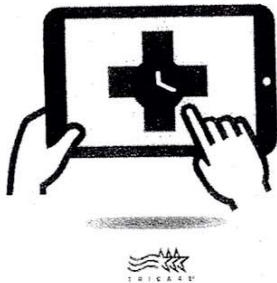


Tired of Waiting in the Pharmacy Lobby? Don't want to Call to Activate? Use our NEW Q-Anywhere Digital Ticket System!

Q-ANYWHERE



SCAN ME



TEXT

"Get in line" to
1-833-429-6433

Activating Your Prescription

1. Save 1-833-429-6433 to your contacts and text "get in line" to get started. You can also use the QR scan code above.
2. Enter the patient's DoD ID number (Children's DoD IDs are unique from the Sponsor's DoD ID)
3. Follow the on screen instructions. Text "**DONE**" when finished.
4. You are now in line. GLWACH Pharmacy will begin reviewing your profile for new prescriptions. We will look for new prescriptions from off post and on post prescribers within the last 14 calendar days. *

Waiting for Your Prescription

1. The Pharmacy will attempt to fill your prescription within 2 hours in most cases. Prescriptions activated after 1500 will not be ready until the following business day after 0900.
2. You may receive texts from the Pharmacy to keep you updated if there are issues with your prescription.

Returning to the Pharmacy

1. You will receive a text message when your prescriptions are ready. You may also get a second text message when your prescriptions are filed in our Returning Customers cabinet.
2. **Same day**- If your prescriptions are ready same day, please return to the Main Pharmacy and text "I am here" when you are physically present.
3. **Next day**- If one day or more has elapsed since you activated your digital ticket, return to the Main Pharmacy and pull a "Pick up" ticket from the kiosk.

For New Prescriptions and Renewals ONLY—no refills or paper prescriptions, please.

Get in line using your cell phone from home, the office, the grocery store, or the gym!

This document & more at our website: <https://leonard-wood.tricare.mil/Health-Services/Pharmacy>

*Paper prescriptions are not eligible; please bring paper prescriptions to the Main Pharmacy Monday to Friday from 0800 to 1700 hours, or the PX Pharmacy on Saturdays from 0800-1200 hours and from 1300-1700 hours.